



MAIN MENU OPTIONS

- 1- Account inquiries, including balances and a list of recent transactions
- 2- Perform money transactions, including transfers
- 3- Hear current CU rates or calculate estimated loan payments
- 4- Change your PIN
- 5- Change to a different member number
- 6- Other CU services, including locations and hours
- 8- Repeat this menu
- 9- End the call
- 0- Hear the tutorial (Press * when done with the tutorial to hear the menu again)

KEEP IN MIND THESE HELPFUL TIPS

- Press the # key when asked. This signals CU*Talk to act upon your entry.
- Keep your PIN number confidential. This protects your privacy and keeps others from gaining access to your accounts.
- When entering dollar amounts, decimals are not required. For example, you would enter \$25.00 as 2500.
- CU*Talk may occasionally be unavailable for short periods so that we may perform maintenance. If you are unable to complete a transaction for this reason, try calling back later.
- Be extra careful when entering your member number and PIN. Entering a PIN incorrectly three times will disable access to that account through CU*Talk. If this happens, contact the credit union directly for reactivation.

CU*TALK LETS YOU PERFORM NUMEROUS TRANSACTIONS LIKE THESE:

- Review account balances.
- Verify the date and amount of your transactions, including deposits, withdrawals, transfers and payments.
- Verify whether certain checks have cleared.
- Transfer funds between accounts.
- Make loan payments.
- Check current rates.
- Change your Personal Identification Number (PIN).
- Obtain annual dividend and interest information.

Common Suffixes

Savings.....	000
Classic Checking.....	200
Select Shares.....	001-010
Prime Shares.....	015-025
Christmas Club.....	030-035

